Category	Jurisdiction (Area)	Operator (Operating Company)	Operating Office Name	Operating Office Navi Dial	Damage Delay Fee	Privacy Policy for Customer Personal Information	Compensation Range (Damage Insurance)
Direct Operation Area	Tokyo Metropolitan Area	DOCOMO Bike Share, Inc.	Chiyoda City Community Cycle Operating Office (one ward of multiple)	0570-783-677 (chargeable)	Annual rate 14.6% (calculated daily based on 365 days)	https://www.d-bikeshare.com/policy/	1. Based on individual contracts formed, various damage insurances are attached covering users borrowing shared bicycles, compensating members and corporate users for liabilities up to the following (1) Death/disability: 10 million JPY; Hospitalization insurance daily amount: 5,000 JPY; Outpatient insurance daily amount: 2,500 JPY (Hospitalization benefits limited to 180 days from accident; Outpatient benefits limited to 90 days within 180 days of accident). Coverage only during shared bicycle use for (2) Liability: Up to 200 million JPY for bodily injury/property damage combined; Special clauses include litigation expenses up to 10 million JPY, initial response expenses up to 10 million JPY, victim treatment expenses up to 500,000 JPY per person. Coverage only while riding the shared bicycle for legal liabilities 2. Damages exceeding compensation limits are borne by members or users. 3. Claims arising from accidents not reported to police or operating office, or violating terms, may not be compensated. 4. Exclusions and disclaimers under insurance contracts apply; users bear non-compensable damages. 5. This clause outlines insurance summary; details governed by insurance contracts.
Direct Operation Area	Miyagi Prefecture (Sendai City)	DOCOMO Bike Share, Inc.	Sendai Community Cycle DATEBIKE Operating Office	0570-783-677 (chargeable)	Same as Tokyo Metropolitan Area	Same as Tokyo Metropolitan Area	Same as Tokyo Metropolitan Area
Direct Operation Area	Miyagi Prefecture (Sendai City - Kaite Cycle)	DOCOMO Bike Share, Inc.	Kaite Cycle Operating Office	0570-783-677 (chargeable)	Same as Tokyo Metropolitan Area	Same as Tokyo Metropolitan Area	Same as Tokyo Metropolitan Area
Direct Operation Area	Tokyo (Hachijo Island, Hachijo Town)	DOCOMO Bike Share, Inc.	Hachijo Island Cycle Share Operating Office	0570-783-677 (chargeable)	Same as Tokyo Metropolitan Area	Same as Tokyo Metropolitan Area	Same as Tokyo Metropolitan Area
Direct Operation Area	Kanagawa Prefecture (Kawasaki City)	DOCOMO Bike Share, Inc.	Kawasaki Bike Share Operating Office	0570-783-677 (chargeable)	Same as Tokyo Metropolitan Area	Same as Tokyo Metropolitan Area	Same as Tokyo Metropolitan Area
Direct Operation Area	Kanagawa Prefecture (Yokohama City)	DOCOMO Bike Share, Inc.	Yokohama Community Cycle Operating Office	0570-783-677 (chargeable)	Same as Tokyo Metropolitan Area	Same as Tokyo Metropolitan Area	Same as Tokyo Metropolitan Area
Direct Operation Area	Osaka Prefecture (Osaka City)	DOCOMO Bike Share, Inc.	Osaka Bike Share Operating Office	0570-783-677 (chargeable)	Same as Tokyo Metropolitan Area	Same as Tokyo Metropolitan Area	Same as Tokyo Metropolitan Area
Direct Operation Area	Hyogo Prefecture (Himeji City)	DOCOMO Bike Share, Inc.	Himechari Operating Office	0570-783-677 (chargeable)	Same as Tokyo Metropolitan Area	Same as Tokyo Metropolitan Area	Same as Tokyo Metropolitan Area
Direct Operation Area	Nara Prefecture (Nara City)	DOCOMO Bike Share, Inc.	Nara Bike Share Operating Office	0570-783-677 (chargeable)	Same as Tokyo Metropolitan Area	Same as Tokyo Metropolitan Area	Same as Tokyo Metropolitan Area
Direct Operation Area	Hiroshima Prefecture (Hiroshima City)	DOCOMO Bike Share, Inc.	Hiroshima City Share Cycle Operating Office	0570-783-677 (chargeable)	Same as Tokyo Metropolitan Area	Same as Tokyo Metropolitan Area	Same as Tokyo Metropolitan Area
Direct Operation Area	Kagawa Prefecture (Takamatsu City)	DOCOMO Bike Share, Inc.	Sanuki Share Cycle Call Center	0570-783-677 (chargeable)	Same as Tokyo Metropolitan Area	Same as Tokyo Metropolitan Area	Same as Tokyo Metropolitan Area
Direct Operation Area	Oita Prefecture (Oita City)	DOCOMO Bike Share, Inc.	Oita Cycle Share Call Center	0570-783-677 (chargeable)	Same as Tokyo Metropolitan Area	Same as Tokyo Metropolitan Area	Same as Tokyo Metropolitan Area
Direct Operation Area	Kagoshima Prefecture (Kagoshima City)	DOCOMO Bike Share, Inc.	Kagorin Operating Office	0570-783-677 (chargeable)	Same as Tokyo Metropolitan Area	Same as Tokyo Metropolitan Area	Same as Tokyo Metropolitan Area
Direct Operation Area	Okinawa Prefecture (Naha City etc.)	DOCOMO Bike Share, Inc.	Chura Chari Call Center	0570-783-677 (chargeable)	Same as Tokyo Metropolitan Area	Same as Tokyo Metropolitan Area	Same as Tokyo Metropolitan Area
System Provider	Hokkaido (Sapporo City)	NPO Polocle	"Polocle" Cycle Sharing Service Operating Office	0570-783-677	Annual rate 14.6% (calculated daily based on 365 days)	https://porocle.jp/link-data/20250409_porocle_privacy.pdf	Same as Tokyo Metropolitan Area
System Provider	Iwate Prefecture (Ninohe City)	General Incorporated Association Ninohe Tourism Tourism Association	Same as Operator	0195-23-3641	Annual rate 14.6% (calculated daily based on 365 days)	https://www.ninohe-kanko.com/wp-content/uploads/2022/04/e31e605bef37960cfbb9fbff279a65de.txt	Same as Tokyo Metropolitan Area
System Provider	Ibaraki Prefecture (Kasama City)	General Incorporated Association Kasama Tourism Association	"Kasama CYCLING" Office (within Kasama Tourism Association)	0296-72-9222	Annual rate 14.6% (calculated daily based on 365 days)	https://www.kasama-kankou.jp/page/page000011.html	Same as Tokyo Metropolitan Area
System Provider	Ibaraki Prefecture (Sakai Town)	Sakai Machizukuri Public Corporation / Road Station Sakai	Sakai Machizukuri Public Corporation / Road Station Sakai	0280-87-5011	Annual rate 14.6% (calculated daily based on 365 days)	https://sakai-cycleshare.sakaimachi.co.jp/privacypolicy/	Same as Tokyo Metropolitan Area
System Provider	Gunma Prefecture (Tsumagoi Village)	General Incorporated Association Tsumagoi Village Tourism Association	Same as Operator	080-9982-3817	Annual rate 14.6% (calculated daily based on 365 days)	https://www.tsumagoi-kankou.jp/privacy	Same as Tokyo Metropolitan Area
System Provider	Saitama Prefecture (Ogawa Town / Ogawa Town Road Station)	Bee And Plus Co., Ltd.	Ogawa Town Tourism Association	0493-72-1221	Annual rate 14.6% (calculated daily based on 365 days)	https://www.kankou-ogawa.com/privacy.html	Same as Tokyo Metropolitan Area
System Provider	Tokyo Metropolis (Akiruno City)	Tokyo Ura Yama Wonderland Co., Ltd.	Tokyo Ura Yama Wonderland Co., Ltd.	090-6115-6524	Annual rate 14.6% (calculated daily based on 365 days)	https://keikokucycling.tokyo/policy.html	Same as Tokyo Metropolitan Area
System Provider	Tokyo Metropolis (Ogasawara Village, Haha Island)	Ogasawara Village	Ogasawara Village	04998-2-3114	Annual rate 14.6% (calculated daily based on 365 days)	https://www.vill.ogasawara.tokyo.jp/wp-content/uploads/sites/2/2025/06/d8b7a9fcc2fb8eb42787e5db9c79ad07.pdf	Same as Tokyo Metropolitan Area
System Provider	Niigata Prefecture (Niigata City)	General Incorporated Association Niigata Rent-a-Cycle	Niigata Share Cycle Office	025-311-1209	Annual rate 14.6% (calculated daily based on 365 days)	https://niigata2km-sharecycle.com/policy	Same as Tokyo Metropolitan Area
System Provider	Ishikawa Prefecture (Kanazawa City)	Nihonkai Consultant Co., Ltd.	Kanazawa City Public Share Cycle Machinori Office	076-255-1747	Annual rate 14.6% (calculated daily based on 365 days)	https://www.machi-nori.jp/privacy/	Same as Tokyo Metropolitan Area
System Provider	Ishikawa Prefecture (Komatsu City)	Nihonkai Consultant Co., Ltd.	Komatsu Share Cycle Office	076-243-8287	Annual rate 14.6% (calculated daily based on 365 days)	https://komatsu-share-cycle.com/privacy/	Same as Tokyo Metropolitan Area
System Provider	Fukui Prefecture (Fukui City)	Nihonkai Consultant Co., Ltd.	Fuku Chari Office	080-8996-6996	Annual rate 14.6% (calculated daily based on 365 days)	https://fuku-chari.com/privacy/	Same as Tokyo Metropolitan Area
System Provider	Fukui Prefecture (Tsuruga City)	Nihonkai Consultant Co., Ltd.	Tsuruga Share Cycle Office	0770-20-0689	Annual rate 14.6% (calculated daily based on 365 days)	https://tsuruga-share-cycle.jp/privacy/	Same as Tokyo Metropolitan Area
System Provider	Yamanashi Prefecture (Koshu City)	Koshu City Hall Tourism Commerce Division	Koshu City Hall Tourism Commerce Division	0553-32-2111 (main)	Annual rate 14.6% (calculated daily based on 365 days)	https://www.city.koshu.yamanashi.jp/docs/2012032200141/	Same as Tokyo Metropolitan Area
System Provider	Yamanashi Prefecture (Fuji Sannroku)	Fuji Sannroku Electric Railway Co., Ltd.	Fuji Sannroku Electric Railway Co., Ltd.	0555-22-7133	Annual rate 14.6% (calculated daily based on 365 days)	https://www.fujikyu-railway.jp/privacy/	Same as Tokyo Metropolitan Area
System Provider	Nagano Prefecture (Ueda City, Chikuma City)	Nihonkai Consultant Co., Ltd.	Ueda City Customer Call Center / General Incorporated Association Shinshu Chikuma Tourism Bureau	0268-23-7132 (Ueda City), 026-261-0300 (Chikuma City)	Annual rate 14.6% (calculated daily based on 365 days)	https://docomo-cycle.jp/ueda_chikuma/ueda-chikuma_privacy.pdf	Same as Tokyo Metropolitan Area
System Provider	Nagano Prefecture (Tomi City)	General Incorporated Association Shinshu Tomi Tourism Association	General Incorporated Association Shinshu Tomi Tourism Association	0268-62-7701	Annual rate 14.6% (calculated daily based on 365 days)	https://tomikan.jp/share-bike/faq.php#policy	Same as Tokyo Metropolitan Area
System Provider	Gifu Prefecture (Ikeda Town, Ibigawa Town)	Ikeda / Ibigawa Rent-a-Cycle Promotion Council	Ikeda / Ibigawa Rent-a-Cycle Promotion Council	050-3531-6108	Annual rate 14.6% (calculated daily based on 365 days)	https://www.town.gifu-ikeda.lg.jp/0000000737.html https://www.town.gifu-ikeda.lg.jp/0000000713.html	Same as Tokyo Metropolitan Area
System Provider	Aichi Prefecture (Nagoya City)	Meitetsu Kyosho Co., Ltd.	Meitetsu Kyosho Co., Ltd.	0120-019-819	Annual rate 14.6% (calculated daily based on 365 days)	https://www.mkyosho.co.jp/privacy/	1. Insurance attached during shared bicycle usage as per individual contracts, compensating injury and liabilities as follows: Death/disability: 10 million JPY; Hospitalization daily: 5,000 JPY; Outpatient daily: 2,500 JPY (limitations as above). Liability: max 200 million JPY; Litigation and initial response costs max 10 million JPY. Exclusions as per insurance terms. Detailed as in note for Tokyo same area.
System Provider	Mie Prefecture (Inabe City)	Inabe City Agriculture, Forestry and Commerce Tourism Division	Green Creative Inabe	0594-72-7705	Annual rate 3% (calculated daily based on 365 days)	https://www.inabe-gci.jp/wordpress/wp-content/themes/gci_theme_11/pdf/privacy.pdf	Same as Tokyo Metropolitan Area
System Provider	Shiga Prefecture (Otsu City / Kyoto City)	Clew Co., Ltd.	Clew Operating Office	0570-783-677 (chargeable)	Annual rate 14.6% (calculated daily based on 365 days)	https://www.clew.jp/policy/	Same as Tokyo Metropolitan Area
System Provider	Osaka Prefecture (Osaka City etc.)	Certified NPO Homedoor	HUBchari Office	0570-783-677 (chargeable)	Annual rate 14.6% (calculated daily based on 365 days)	https://hubchari.com//privacy	Same as Tokyo Metropolitan Area
System Provider	Osaka Prefecture (Kishiwada City)	Tomio Oil Co., Ltd.	Izumi / Kishiwada / Kawachinagano Cycle Share Office	0725-41-4717 (chargeable)	Annual rate 14.6% (calculated daily based on 365 days)	https://www.tomioil.com/privacy.html	Same as Tokyo Metropolitan Area
System Provider	Osaka Prefecture (Izumi City)	Tomio Oil Co., Ltd.	Izumi / Kishiwada / Kawachinagano Cycle Share Office	0725-41-4717 (chargeable)	Annual rate 14.6% (calculated daily based on 365 days)	https://www.tomioil.com/privacy.html	Same as Tokyo Metropolitan Area
System Provider	Hyogo Prefecture (Kobe City)	Saica Parking Co., Ltd.	Saica Parking Co., Ltd. Operating Office	0120-040-587	Annual rate 14.6% (calculated daily based on 365 days)	https://www.cyca.co.jp/policy	Same as Tokyo Metropolitan Area
System Provider	Hyogo Prefecture (Kato City)	General Incorporated Association Kato City Tourism Association	Same as Operator	0795-48-0995	Annual rate 14.6% (calculated daily based on 365 days)	https://www.kato-kanko.jp/privacy/	Same as Tokyo Metropolitan Area
System Provider	Kansai Region (Ekirin-kun)	JR West Rent-a-Car & Lease Co., Ltd.	Smart Ekirin-kun Operating Office	0800-555-4190	Annual rate 14.6% (calculated daily based on 365 days)	https://www.ekiren.com/policy.pdf	Same as Tokyo Metropolitan Area
System Provider	Shimane Prefecture (Izumo City)	San-in Panasonic Co., Ltd.	Izumo Share Cycle Yuien Office	0853-25-7366	Annual rate 14.6% (calculated daily based on 365 days)	https://yuien-sharecycle.jp/privacy/	Same as Tokyo Metropolitan Area
System Provider	Shimane Prefecture (Matsue City)	San-in Panasonic Co., Ltd.	Matsue Share Cycle Rough Chari Office	0852-61-1271	Annual rate 14.6% (calculated daily based on 365 days)	https://lough-chari.jp/privacy-policy/	Same as Tokyo Metropolitan Area
System Provider	Okayama Prefecture (Tsuyama City)	Public Interest Incorporated Foundation Tsuyama Tourism Association	Public Interest Incorporated Foundation Tsuyama Tourism Association	0868-22-3310 (chargeable)	Annual rate 14.6% (calculated daily based on 365 days)	https://www.tsuyamakan.jp/privacypolicy	Same as Tokyo Metropolitan Area
System Provider	Hiroshima Prefecture (Onomichi City)	General Incorporated Association Shimanami Japan	Same as Operator	0848-22-3911	Annual rate 14.6% (calculated daily based on 365 days)	https://shimanami-cycle.or.jp/privacy-policy/	Same as Tokyo Metropolitan Area
System Provider	Nagasaki Prefecture (Sasebo City)	Public Interest Incorporated Foundation Sasebo Tourism Convention Association	Sasebo Tourism Information Center	0956-22-6630	Annual rate 14.6% (calculated daily based on 365 days)	https://www.sasebo99.com/downloads/media/15003	Same as Tokyo Metropolitan Area
System Provider	Miyazaki Prefecture (Miyazaki City)	Miyazaki Toyota Motor Corporation	Miyatoyo e-Cycle Call Center	0570-783-677 (chargeable)	Annual rate 14.6% (calculated daily based on 365 days)	https://miyatoyoecycle.jp/privacy/	Same as Tokyo Metropolitan Area
System Provider	Kouzushima Village (Tokyo Metropolis)	Kouzushima Village	Kouzushima Village Office	04992-8-0011	Annual rate 14.6% (calculated daily based on 365 days)	https://kozushima.com/dbs/council.html	Same as Tokyo Metropolitan Area
System Provider	Ishikawa Prefecture (Nonoichi City)	Nihonkai Consultant Co., Ltd.	Machinori Office	076-255-1747	Annual rate 14.6% (calculated daily based on 365 days)	https://nonoichi.machi-nori.jp/privacy/	Same as Tokyo Metropolitan Area
System Provider	Miyazaki Prefecture (Miyakonojo City)	Miyakonojo City	National Sports Festival and Para Sports Festival Bureau	0570-783-677 (chargeable)	Annual rate 14.6% (calculated daily based on 365 days)		Same as Tokyo Metropolitan Area